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(54) Title: METHOD, APPARATUS AND SYSTEM FOR SUPPORTING MULTIPLE COLLABORATIVE SESSIONS IN A BI-DIRECTIONAL COMMUNICATION DEVICE

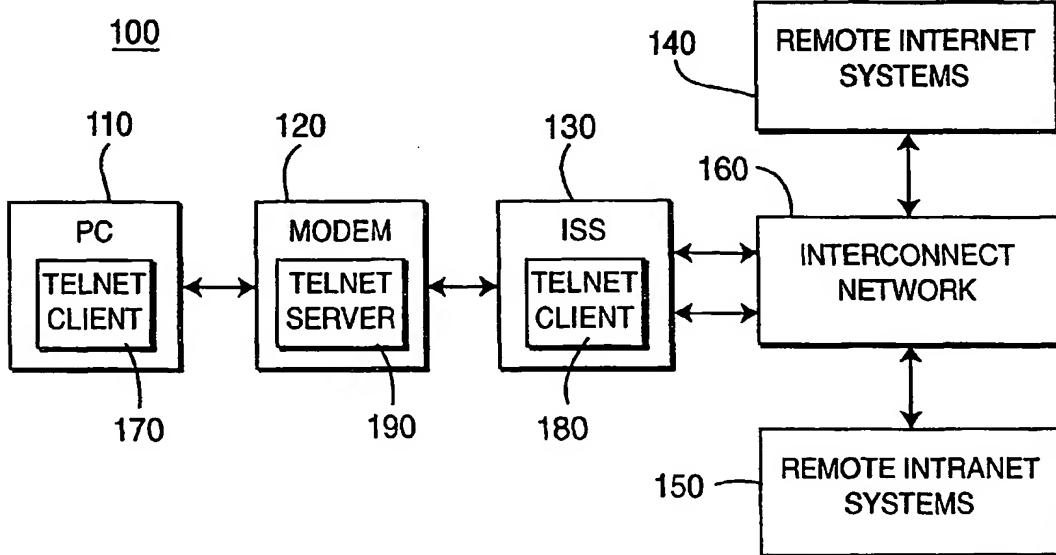
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(57) Abstract: A method, apparatus (120) and system (100) for supporting multiple diagnostic sessions include receiving multiple diagnostic session requests, verifying identification information for each requester (110, 130), establishing a communications channel for each verified requester, and communicating the requested information to all of the verified requesters via the established communications channels.

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